

# Osprey:Core Training Guide

Alerts & Reports





Osprey's Alerts provide users with access to the leading alerting system in the aviation industry, delivering proactive and preemptive rapid analysis and data on incidents, events, trends, patterns and emerging situations globally that indicate a risk to civil aviation or a change in the risk environment.

### How to access Osprey Alerts in our system and use the dashboard

- 1. To access all Osprey Alerts (all clients have access to every Alert ever published) go to Alerts on the left-hand side
- 2. Search for the desired Alert by keyword (in the top left) or filter by severity and date

OSPREY	Alerts		Logged in as:	<b>1</b> 2 <b>0</b> <del>0</del>
2	Search			
	Date ¢	Title +	Country +	Severity +
65	15-11-2022		Nigeria	STANDARD
×.	14-11-2022		Turkey	STANDARD
ាំាំ	14-11-2022		Portugal, Timor-Leste	STANDARD
	14-11-2022	Port-au-Prince: Police armoured vehicles attacked as kidnaps and violence continue; remain prepared for ground transportation disruption through 21 November (UPDATE #10)	Haiti	STANDARD
' <b>A</b>	14-11-2022		Yemen	CRITICAL
	14-11-2022		Iran, Iraq	CRITICAL
*2+	14-11-2022		Spain	STANDARD
	13-11-2022		Israel, Lebanon, Syria	CRITICAL
	13-11-2022		Malaysia	STANDARD
	13-11-2022		DRC	STANDARD
	Show 10 💌 Sł			Page <u>1</u> 2 3 4 5 1053 Next

Note: All our Alerts are sent directly to your inbox, but if you wish to quickly revisit an Alert you can use the system dashboard (as shown)





### How to: Use Reports

Osprey's Reports provide instantaneous and dynamic risk assessment reports on any country, airport and airspace risk area globally.

# How to view and generate country, airport or airspace Reports

- 1. Click the **Reports** option down the lefthand side of the page
- 2. Choose the risk type view using the tick box option or search for a country, airspace or airport (IATA/ ICAO codes), FIRs can also be overlaid
- 3. Click on a country to show the overview modal, providing activity in the last 6 months and the risk rating of that area
- 4. Click the **Report** button to generate an automatic, instant risk report of the selected area





### **Understanding your Report**

Date and time stamped for compliance

Our Reports include details relevant to that country, airspace or airport therefore the information present will change per report.

Please note that the risk assessment scoring is 0-100 for Airspace reports. Country and Airport reports are scored 0-50.

Summary of risk rating



varies. Security personnel are unlikely trained to the highest international standards and staff responsible for safeguarding airport operations likely face difficulties in handling significant aviation-related safety or security

events.

#### The country is highlighted with Osprey's risk rating

Note: All reports can be found in the 'Archive' section (under the reports tab) of the platform once run. However, a new report needs to be produced if you need to risk assess the same area again.



## How to: Create your own Report Templates

**Report Templates:** Our Reports have a standard template to ensure you automatically have access to all the information we have on any particular country/airport or airspace, however, if you wish to alter the report to display different information depending on the audience, you can create your own templates.

#### How to create your own Report template

- Go to Reports > templates option down the left-hand side of the page (you can also view/edit all your templates here)
- 2. Click on **add** to create a new template
- 3. Name the template
- 4. Choose the focus area (country, airspace or airport) and then
- 5. Choose the desired configuration from the tick box options
- *6. Set the template as a default by selecting the default template tick box*
- 7. Click **save** (the template will now appear in the modal dropdown on the reports dashboard)





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If you have any further questions, please feel free to contact your CSM